

ENCORE

Enabling
Communications in
Real time Environment

ICT Division

ENCORE is a Single Integrated application

Pre Poll

- ✓ Candidate nominations
- ✓ Candidate Scrutiny
- ✓ Candidate Permissions
- ✓ Affidavit Portal

Poll day

- ✓ Voter Turnout
- ✓ Booth App

Post Poll

- ✓ Counting
- ✓ Trends & Results
- ✓ Index card module
- ✓ Expenditure monitoring

ENCORE Login process

Officer Registration: Valid mobile number and email id of officers are required.

- ECI will register CEOs
- CEO then register all DEOs
- DEO then register all ROs

Officers will get the Registration link on email and OTP on mobile number to set the password

Application Preparation – Pitfalls

- **Forgot password issue:** ROs can use 'Forgot password' option to set a new password if forgotten.
- **Reset password issue:** CEO user can send link for reset password in case the RO user got changed or not able to use Forgot password option.
- **Wrong user details:** ROs and CEO office to ensure the details of users at AC and district level are correct. Form Printing, Result Panel issue.
- **Wrong AC- DISTRICT mapping:** Ensure it is correct and verified.
- **Wrong Polling station data:** ROs must take care that ENCORE use Polling station data from EMS. So it should be updated well before Poll else will reflect wrong in all ENCORE modules.

Candidate Nominations

1

Candidate Nominations

- Digitize Nomination forms
- Enter multiple nominations applied by the candidates
- Upload Candidate affidavits and counter affidavits



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- All officers accounts must be activated well before the notification date
- Arrangement of Scanner to scan and upload Candidate photo and affidavit.

Pre Check for Nominations

Candidate Nominations **Process**

- Returning officers need to digitize the candidate details (Name, Father's Name, Address, Age, Photo), Party details etc. as mentioned in the nomination papers.
- Candidate name, address need to be entered in hindi also.
- Multiple nominations management: If candidate has applied multiple nominations. RO need to enter all nominations in the system. Each nomination will be assigned a unique nomination id

Candidate Nominations **Process**

- Returning Officer needs to upload the scanned copy of the Candidate affidavit and counter affidavit.
- The affidavit need to be scanned in a single pdf file that must be properly oriented, readable and less than 10 mb of size.
- Complete candidate profile and affidavits will also be available in the public domain
- The information entered will be used in all the Statutory reports, FORM 7A , Ballot generation, Voter helpline app and the Results

Candidate Nominations – Pitfalls

- Wrong Candidate nomination details: ROs to ensure the correct and timely entries of each nomination which will be widely available through Affidavit portal, Voter helpline app & Results portal
- Candidate names in HINDI: Hindi names are must to be entered in UNICODE.
- Wrong Candidate photo: ROs should ensure to upload the correct photo.

Candidate Nominations – Pitfalls

- Party or Symbol not available in ENCORE: If such cases, ROs Should immediately inform the ECI through the CEO office as this needs to be updated in concern with the political party division of ECI that may take time to process.
- Wrongly entered Multiple Candidate registration for multiple Nominations of same candidate: ROs to ensure that if the same candidate has applied multiple nominations then it should be entered through multiple nominations option only.

Candidate Nominations – Pitfalls

- Candidate not able to login Candidate App: Candidates will be able to login with the mobile number provided in the nomination paper and entered it in the ENCORE.
- Wrong uploading of Affidavit and Counter affidavit: ROs to ensure correct uploading carefully as this data is public through Affidavit portal and Voter helpline app. Must verify before and after uploading.
- Poor scanning quality and file size: It should be clear, well oriented and Max 10 mb of file size is allowed for each affidavit.

Candidate Scrutiny

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Candidate Scrutiny

- Mark Scrutiny Status, Assign symbol
- Finalise the list of contesting candidates
- Generate online Ballot and Form 7A



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- ROs must ensure that all nominations data entered is correct
- Verify complete candidate details on the affidavit portal.
- Ensure correct affidavit is uploaded against each candidate

Pre Check for Scrutiny

Candidate Scrutiny **Process**

- This module of ENCORE facilitates the Returning Officers to do the scrutiny of the Nomination filed by the Candidate.
- Scrutiny: Each nomination is verified and the status is marked as 'Accepted' or 'Rejected', on the day of scrutiny.
- Mark Validly nominated candidates: Out of accepted nominations the valid nominations will be marked validly nominated as 'Yes' to single out the nomination out of multiple nominations applied by the same candidate.

Candidate Scrutiny **Process**

- Mark Withdrawal and assign symbol as per extant rules.
- Finalising the list of contesting candidates and online generation of FORM 7A and ballot.
- While the Returning Officer is scrutinizing the candidate nominations, the output of this application is displayed to the candidate via Candidate app, to citizens Affidavit portal, Voter Helpline and PwD App. Thus both the candidate as well as citizens can follow the acceptance or rejection status of Nomination.

FORM 7A - Online generation

FORM 7A

[See rule 10(1)]

LIST OF CONTESTING CANDIDATES

Election to the Uttarakhand Legislative Assembly, 2019 from the 44-Pithoragarh

Sl. No.	Name Of Candidate	Address Of Candidate	Party Affiliation	Symbol Allotted
1	2	3	4	5
(i) Candidates of recognized National and State Political Parties				
1	 Anju Lunthi	Vill- Tadigaon (Silaudi), Post/ Distt. Pithoragarh	Indian National Congress	Hand
2	 Chandra Pant	Mohalla Khadkot, Post/Tahsil/Distt. Pithoragarh	Bharatiya Janata Party	Lotus
(ii) Candidates of registered political parties (Other than recognized National and State political parties).				
3	 Manoj Kumar Bhatt	Vill-Malli Madli Champawat, Post- Champawat, Distt- Champawat	Samajwadi Party	Bicycle
(iii) Other Candidates				

राज्य के

[नियम 10(1) देखिए]

निर्वाचन लड़ने वाले अभ्यर्थियों की सूची

44-पिथौरागढ़ विधानसभा निर्वाचन क्षेत्र से विधानसभा के लिए उप निर्वाचन 2019

क्रम संख्या	अभ्यर्थी का नाम	अभ्यर्थी का पता	दल चिह्न/द्वारा	अवधि/ल प्रतीक
१	२	३	४	५
मान्यता प्राप्त राष्ट्रीय और राज्य राजनैतिक दलों के अभ्यर्थी				
1	 अंजू लुन्थी	ग्राम तडीगाव (सिलाडी), पो/0/ जिला पिथौरागढ़	इंडियन नेशनल कांग्रेस	हाथ
2	 चंद्रा पन्त	मोहाला खडकोट, पो/0/ तहसील जिला- पिथौरागढ़	भारतीय जनता पार्टी	कमल
रजिस्ट्रीकृत राजनैतिक दलों के अभ्यर्थी (मान्यता प्राप्त राष्ट्रीय और राज्य राजनैतिक दलों से अन्य)				
3	 मनोज कुमार भट्ट	ग्राम माली माडली चम्पावत, पो/0/ चम्पावत, जिला चम्पावत	समाजवादी पार्टी	साइकिल
अन्य अभ्यर्थी				

Candidate Scrutiny – Pitfalls

- Scrutiny status wrongly marked : ROs must ensure the correct scrutiny status is marked and all nominations to be either marked and accepted or rejected.
- Multiple nominations wrongly marked as 'Rejected': ROs must ensure that all multiple nominations applied by the same candidates should be marked as 'accepted' if documents of all are correct. And after that only one should be marked as Validly nominated 'Yes'

Candidate Scrutiny – Pitfalls

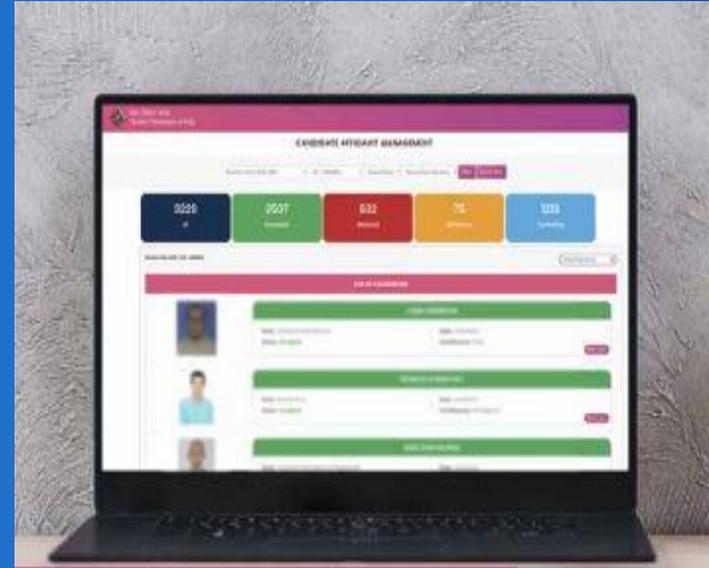
- Contesting candidates list not finalised : ROs must ensure to click the finalise button after complete verification of candidates details as only after that the list will be available for public view through affidavit portal.
- The contesting candidates details are not matched with FORM 7A: ROs must ensure that the data of contesting candidates and the sequence should be exactly as per FORM 7A

Candidate Affidavit Portal

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Affidavit Portal

- Displays complete candidate profile
- Scrutiny status
- Affidavits and Counter affidavits
- Contesting candidates list as per FORM 7A
- Size of the affidavit and total download counts is also available

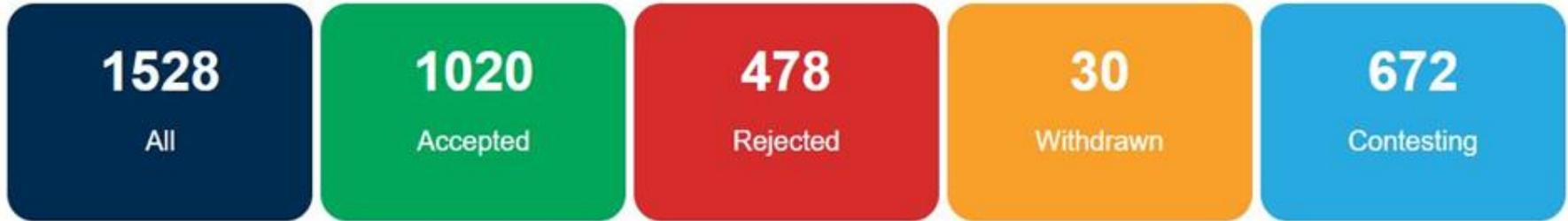


affidavit.eci.gov.in



CANDIDATE AFFIDAVIT MANAGEMENT

GEN-Election-Feb-2020-Delhi AC - GENERAL Select State Select Constituency



Scrutiny Status of all nominations available for public view

Candidate Details



Party Name: Aam Aadmi Party
आम आदमी पार्टी

Name: SAHIRAM
सहीराम

Assembly constituency: TUGHLAKABAD

State: NCT OF Delhi

Application Uploaded: 17th January, 2020

Current status: Accepted

Affidavit

[Download](#)

Download Count 116

Affidavit Uploaded : 22nd January, 2020



Candidate profile with Affidavit to download and view is available for public view

Affidavit Portal – Pitfalls

- Awareness for affidavit portal: All ROs must be aware of ECI Candidate affidavit portal as this portal data is in public domain.
- Wrong data display: ROs must ensure correct data entry in ENCORE as the same data is displayed on Affidavit portal.
- Affidavits not available: ROs must enter the details and upload the affidavit in ENCORE on the same day as and when it is submitted by the candidates.
- Affidavits are not downloadable: After uploading the affidavits in ENCORE. ROs must check that it should be downloadable from affidavit portal.

Affidavit Portal – Pitfalls

- Incorrect Affidavit uploaded: ROs must ensure the correct affidavit is uploaded against respective candidates. If by chance wrong affidavit is uploaded, it should be replaced with the new one immediately.
- Contesting candidates list is not displaying on portal: The list of contesting candidates will be displayed only after its finalisation in ENCORE. ROs must check the list and complete details on affidavit portal immediately after finalisation

Candidate Permissions

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Candidate Permissions

Permission module allows the candidates, political parties or any representatives of the candidate to apply online for the permission for meetings, rallies, temporary offices, and others through SUVIDHA Portal

Permission Status
Permissions during Election Campaign

Name : abc
State : xyz
District : xyz
Permission : Permission to hold meetings & loudspeaker
Date : 00-00-19
Permission from : 00-00-19
Permission till : 00-00-19

suvidha.eci.gov.in



- Mapping of All master data
- Creation of all Nodal Officers.
- Uploading of all permission formats
- Update the authorization level for each permissions

Pre Check for **Permissions**

Permissions **Process for Candidates**

- Permission module allows the candidates, political parties or any representatives of the candidate to apply online for the permission for meetings, rallies, temporary offices, and others through SUVIDHA Portal <https://suvidha.eci.gov.in/>.
- The application goes live after the election dates are announced.
- The Candidates can also track their application status through the same portal and also by using Candidate App.

- Returning officer has the facility to process these applied permissions through ENCORE permission module <https://encore.eci.gov.in/>.
- Mark the status of the application as 'Accepted' or 'Rejected' along with the uploading of order copy for the applicant.
- Facility available for digitisation of offline form. if the applicant has applied it manually and then process it online.

Permissions **Process for officers**

- Before making the application live, the CEO, DEO and the Returning officers have to update all the master data (Permission assigned level, Police station, Approval authority, locations, permission cell in charge etc.) that will be directly used in the online application by the applicants.
- All the nodal officers need to be registered in the ENCORE that will allow them to use the ENCORE Nodal app and to update their comments(objection/ No objection) on the permissions applied.

Permission module - Pitfalls

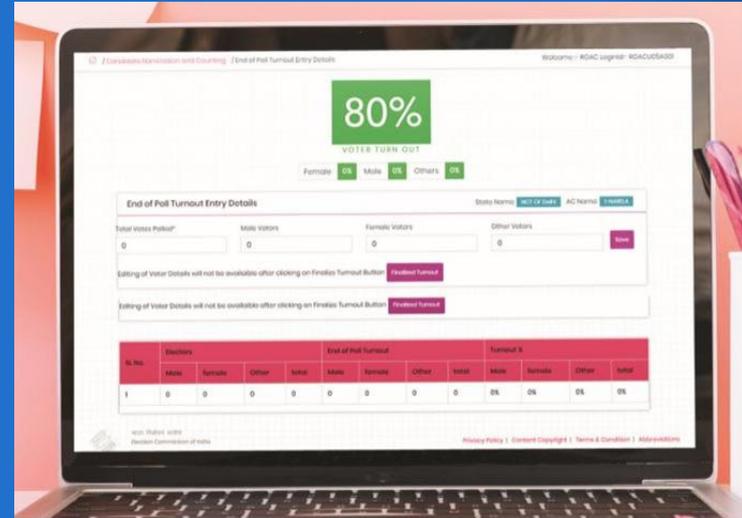
- Permission master data: CEO office should update required documents and departments for NOC for each permission type. (Not yet uploaded)
- ROs to update Nodal officer details for each department.
- Suvidha Nodal App: Nodal officer can use the App only if his active mobile no. is registered for in ENCORE by RO for respective department.
- Wrong AC- Police station mapping: DEOs need to do this mapping correctly for each AC.

Voter Turnout

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Voter Turnout

- Two hourly Estimated voter turnout
- End of Poll turnout (male, female, others)
- PS wise Voter turnout
- Voter Turnout App



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- Polling station data must be updated in EMS and ENCORE
- Electors data must be updated and verified well before the Poll day
- Mechanism for Correct data collection from Polling stations

Pre Check for **Voter Turnout**

Voter Turnout **Process**

- It is a part of ENCORE that facilitates the Returning officers to enter the two hourly 'estimated voter turnout' percentages at the specific intervals during the currency of Poll.
- If anyhow the entry for estimated turnout got missed then it can be entered by the DEO login
- After the end of Poll, a detailed voter turnout consisting of male, female and others voters are then entered into the system.
- Polling station wise voter turnout need to be entered once the data from all presiding officers is compiled

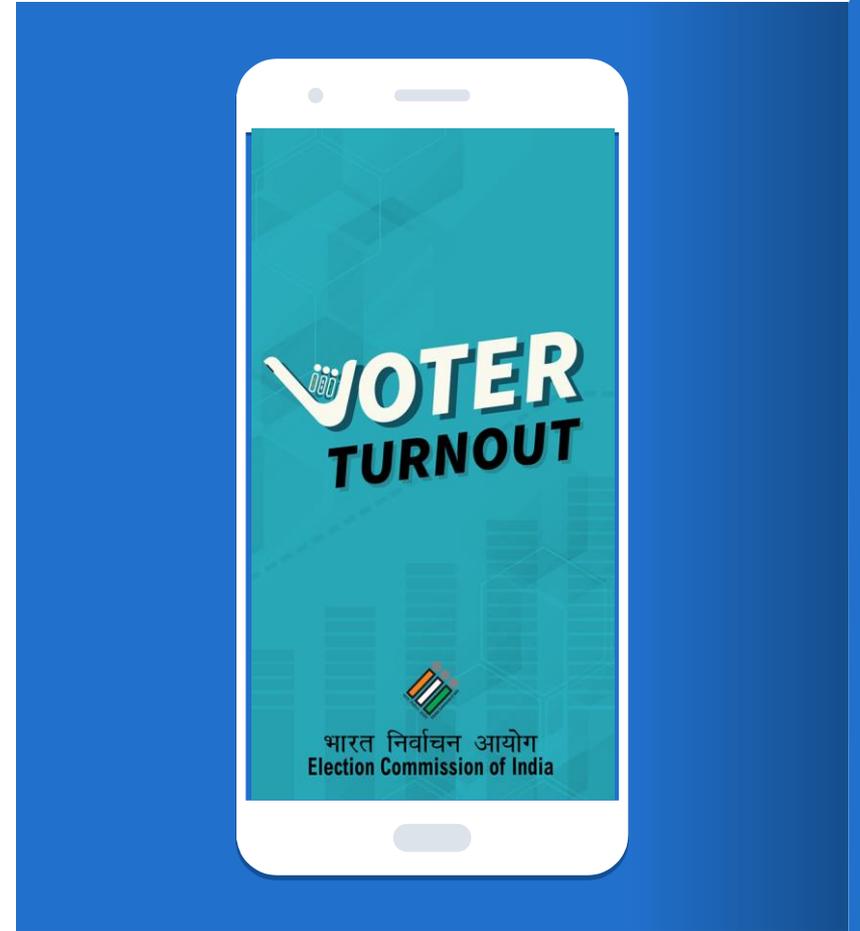
Two hourly Estimated Voter turnout intervals

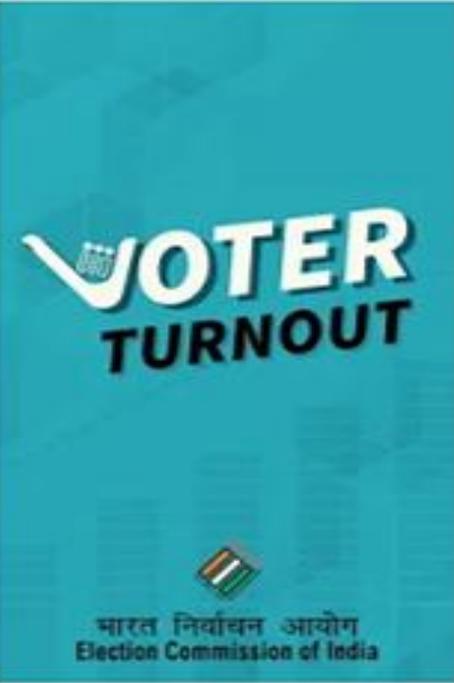
Poll Turnout Report Timings	Cumulative Voter turnout	Data entry time
9 AM Report	Poll Start to 9 AM	7.30 AM to 9.30 AM
11 AM Report	Poll Start to 11 AM	9.30 AM to 11.30 AM
1 PM Report	Poll Start to 1 PM	11.30 AM to 1.30 PM
3 PM Report	Poll Start to 3 PM	01.30 PM to 3.30 PM
5 PM Report	Poll Start to 5 PM	04.30 PM to 5.30 PM
CLOSE OF POLL	Poll Start to Close of Poll	Anytime after 3 PM

Voter Turnout App

The turnout is auto-compiled as and when the Returning Officers enter the data.

This simple and time-bound mechanism provides real-time dissemination of Voter Turnout trends to Election officers and Citizens directly through ECI Voter Turnout App





VOTER TURNOUT

SECOND PHASE
ESTIMATED
VOTER TURNOUT

0.14 %

03 PM Report

Select State

Select PC

Select AC

Submit

VOTER TURNOUT

SECOND PHASE
ESTIMATED
VOTER TURNOUT

0.00 %

03 PM Report

STATE NAME: Uttar Pradesh

PC Name	Estimates Turnout
Nagina	0.00%
Amroha	0.00%
Bulandshahr	0.00%
Aligarh	0.00%

- Phase wise, State wise, District wise and Constituency wise Estimated turnout available
- Filters available for drill down reports
- Share facility available to share on facebook, twitter etc..

Voter Turnout – Pitfalls

- Electors not updated: ROs to ensure the electors must be updated well before Poll day else Voter turnout calculation will be affected on Voter turnout app.
- Wrong voter turnout entry: ROs must ensure correct entries as it is getting displayed directly to public through Voter turnout app.
- Delay or missed entries for estimated voter turnout: ROs must ensure timely entry 2 hourly estimated voter turnout on specific intervals defined.

Booth App (ENCORE)

6

Booth App (ENCORE)

This module is used for Officer registration for Booth App

Monitoring of various reports for Pre-Poll and Poll day activities through Dashboard



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- Polling station data must be updated and finalised in EMS and ENCORE
- Sector creation and its mapping with the Polling stations
- Polling station Locations and its mapping with Polling stations
- Capturing of Officers details in advance (SM, PRO, PO, BLO)

Pre Check for **Booth App**

Candidate Permissions **Process**

- Account creation (BLO, PRO, PO, SM)
- Alternate number can also be registered for all Booth app officers.
- Pre-poll and Poll day Monitoring through dashboard

SI No.	Modules	User
1.	Login in ENCORE	CEO, DEO, RO
2.	Assign officer (SM, BLO, PRO, PO)	RO
3.	Exempt Polling stations for Booth App (if required)	RO
4.	Dashboard monitoring	CEO, DEO, RO



Poll Turnout - Booth App

5:25:11 PM
October 1, 2019

Refresh

Before Poll

Poll Day


15
**OFFICERS
NOT ASSIGNED**

NO. OF POLLING STATIONS 5


0
**POLLING PARTY
NOT ACTIVATED**

TOTAL PRO 5


0
**BLO
NOT ACTIVATED**

TOTAL BLO 5


5
**E ROLL DOWNLOAD
CONFIRMED**

Not Activated Officers

State	AC No & Name	PS No & Name	Officer Name	Officer Mobile	Designation



4:41:42 PM
October 1, 2019

Refresh

Before Poll

Poll Day

Poll Turnout - Booth App

Poll Started

5

Total Poll 5

Total Poll End: 5



View Details

Polling Station in Working Status

CONNECTED STATUS

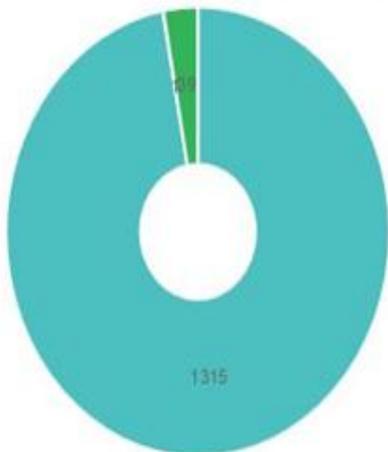
0

DISCONNECTED STATUS

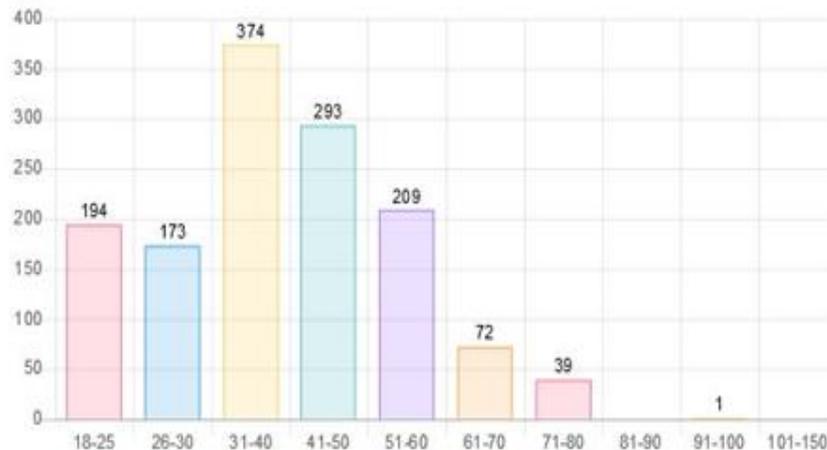
5

Polling (%)	Male	Female	Others	Total
Total (%)	44.83%	39.34%	0%	42.25%
Total Voters	763	592	0	1355

Electoral Scan Percentage



- QR
- Epic Number
- Booth Slip
- Name



Booth App (ENCORE) – Pitfalls

- User (BLO, SM, PO, PRO) not registered: ROs should take care that user will not be able to use B0OTH APP if active mobile no. is not registered in ENCORE
- Wrong Officer and Polling station mapping: Wrong mapping will result in wrong data in B0OTH APP. This mapping should be done correctly and verified by ROs.
- OTP for Login not received: If user is not getting OTP then RO can set PIN through ENCORE and inform the user to get one time login.

Booth App (ENCORE) – Pitfalls

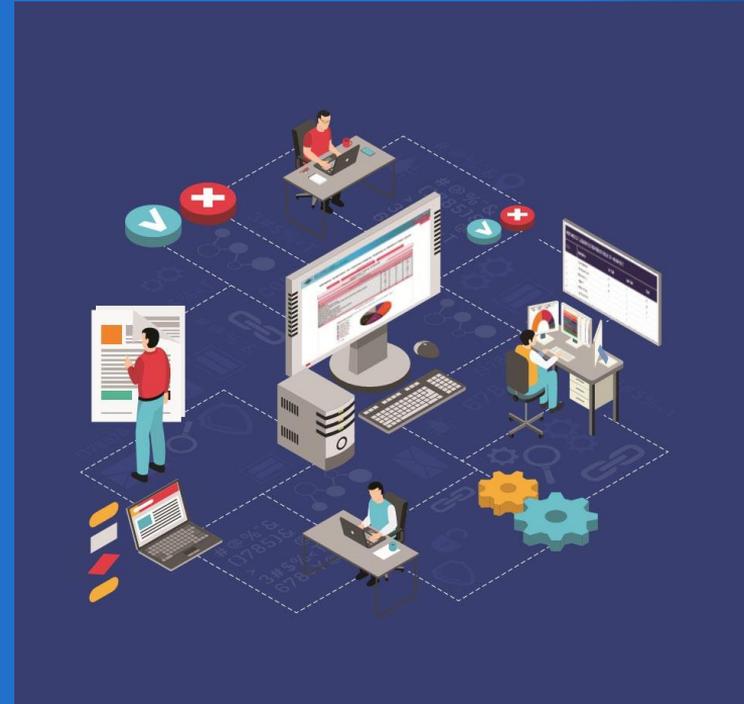
- Sector magistrate app not showing all Polling stations under him: ROs should ensure correct Sector and polling stations mapping else it will reflect wrong polling stations.
- Wrong Polling station location and BLO mapping: ROs should ensure correct mapping of Polling station location with BLOs, only then the BLO app will show the data of all polling stations in that location.

Counting module

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Booth Counting

The ENCORE counting application is an end-to-end application for returning officers to digitize the votes polled, tabulate the data each round-wise and then take out various statutory reports of counting.



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- Infra requirement at counting centre
- Sufficient power backup
- Proper internet facility with fixed IP
- Dedicated technical resources
- Verify Electors data (male, female, others)
- Verify Contesting candidates details.
Candidate's name, address, party name
in english and hindi both.
- Follow complete guidelines

Pre Check **for** **Booth Counting**

Step 1 Round Set up

Enter the number of Rounds Scheduled for AC

Enter number of Polling stations and Counting tables in AC

Step 2 Account set up

Enter details of RO-Computer Assistant

Activate account and set password and PIN

Step 2 Table Assignment

Returning officer need to assign tables to all the RO-Computer assistants and himself

Step 1

Table wise EVM Votes entry

1. Enter the Table wise EVM Votes
2. Print 'Table wise Recording of Votes' (TRV)
3. Validate TRV and Submit.
4. Repeat Step 1 to 3 till completion of Round

Step 2

Round Declaration

1. Validate RDF (Round Declaration Form) after completion of each round.
2. Publish Round Result after data verification.
3. Round wise Trends will be available on Results portal

Step 3

Postal Ballot Votes entry

1. Enter Postal ballot votes including ETPBS
2. Postal Ballots votes can be edited any time during counting before finalisation
3. Enter Rejected Votes

Step 4

Results Declaration

1. Verify Data from physical records, and Finalise.
2. Enter the Winner Name and declare the Result.
3. Download 21E & 21 C and upload signed copy in encore(New suvidha

Booth Counting – Pitfalls

- Wrong Candidate and Party details: ROs must double check all the details and provide certificate of data correctness to the CEO office.
- Counting Infra problems in counting centres: ROs must check the hardware and network as this may lead to slow connection and delay in entries.
- Wrong data entered and finalized: ROs must carefully use finalize option as after that no editing is allowed.
- Delay in entries: ROs must follow Commission's guidelines to enter correct data on time. Verify 'Round Declaration Form', Publish in ENCORE and then declare outside Counting hall

Booth Counting – Pitfalls

- Round set up: Rounds should be set up a day before counting day. Number. of rounds setup can be increased based on requirement but can not be decreased if the entries has started.
- Correction before declaration and publishing of Round data by RO: The user of assigned to that table (RO- Computer Assistant/ RO) can update the data and verify it through TRV
- Correction after declaration and publishing of Round data by RO: Only RO can update the data for any table by updating the values , Verifying TRV, RDF and then again need to press the “Publish Round” Button.

Results dissemination

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Results Portal

The timely publication of the round-wise information is vital for establishing a single source of authentic data.

ECI displays results through ECI Results portal, Voter helpline app and Election Trends TV



results.eci.gov.in

Trends & Results Dissemination

- The counting data entered in the ENCORE on the counting day by the respective Returning Officers is available as 'Trends and Results' for public view through
 - 'ECI Results website' <http://results.eci.gov.in/> ,
 - Voter helpline mobile app
 - 'Elections Trends TV' set up by the officers in States and.



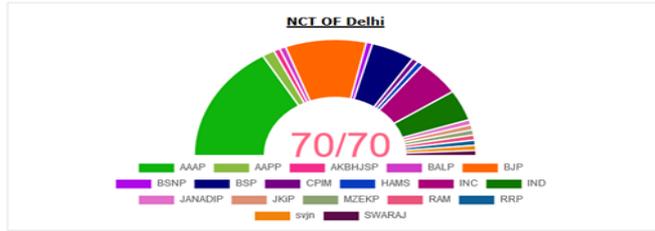
GENERAL ELECTION TO VIDHAN SABHA TRENDS & RESULT FEB-2020

Click links below for

Partywise

Constituencywise-All Candidates

Constituencywise Trends



Partywise Trends & Result

Select State: NCT OF Delhi

NCT OF Delhi Result Status			
Status Known For 70 out of 70 Constituencies			
Party	Won	Leading	Total
Aam Aadmi Party	21	2	23
Aapki Apni Party (Peoples)	1	1	2
Akhil Bharatiya Jan Shakti Party	1	0	1
Bahujan Samaj Party	7	0	7
Balraja Party	1	0	1
Bharatiya Janata Party	12	1	13
Bhartiya Samajik Nyay Party	1	0	1
Communist Party of India (Marxist)	1	0	1
Hindustani Awam Morcha (Secular)	1	0	1
Independent	6	0	6
Indian National Congress	7	0	7
Jan Adhikar Party	0	1	1
Janhit Kisan Party	1	0	1
Mazdoor Ekta Party	1	0	1
Rashtriya Akta Manch Party	1	0	1
Rashtriya Rashtrawadi Party	1	0	1
Sarvan Lok Shakti Party	1	0	1
Swaraj India	1	0	1
Total	69	5	70

Partywise Vote Share



Dummy GENERAL ELECTION TO VIDHAN SABHA TRENDS & RESULT FEB-2020

Click links below for

Partywise

Constituencywise-All Candidates

Constituencywise Trends

Roundwise-All Candidates

Select State: Haryana | Select Constituency: Kalka

Round1 Round2 Round3 Round4 Round5 Round6 Round7 Round8 Round9 Round10

Round-1				
Haryana-Kalka				
Candidate	Party	Current Round (EVM Votes)	Votes Brought From Previous Rounds (EVM Votes)	Total
ASHWANI NAGRA	Bahujan Samaj Party	30	0	30
PARDEEP CHAUDHARY	Indian National Congress	4115	0	4115
LATIKA SHARMA	Bharatiya Janata Party	3874	0	3874
SATINDER SINGH	Indian National Lok Dal	174	0	174
KIRAN CHAUDHARY	Jannayak Janta Party	232	0	232
CHARAN SINGH	Sarva Hit Party	7	0	7
PARVEEN KUMAR	Aam Aadmi Party	26	0	26
MEENAKSHI SHARMA	Janral Samaj Party	7	0	7
UMESH KUMAR	Independent	54	0	54
VIDYA RANI	Independent	25	0	25
NOTA	None of the Above	36	0	36
Total		8580	0	8580

Disclaimer

ECI is displaying the information as being filled in the system by the Returning Officers from their respective Counting Centers.

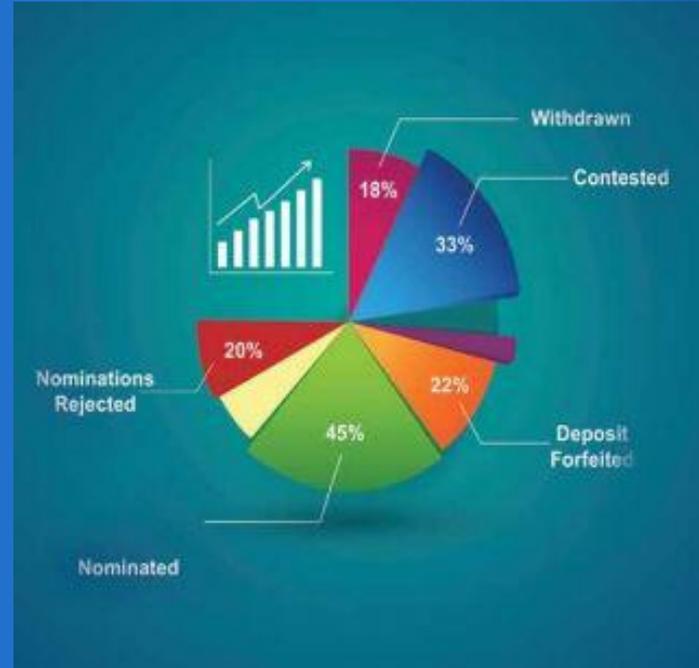
Index card module

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Index card module

It facilitates the Returning Officer to fill the Index card online after counting

It contains each and every detail of elections from the schedule of elections to the declaration of results.



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- The data entered online by the Returning officers for their constituency is verified by Chief Electoral Officer and then by the Statistical Division of ECI.
- The system is designed in such a way that it provides a great help to the verifying officers by showing the exceptions where the data is not entered correctly.
- This module helps the Election Commission to generate different statistical reports that are then published on the ECI website for Public view and analysis.

Index card module – Pitfalls

- Wrongly finalised data: If RO has wrongly finalised the data and need to do more corrections, then a request need to be raised to Statistical division of ECI for definalise.
- Data entered online is not matched with physical Index card copy: ROs must ensure the data entered online should exactly match the hard copy of Index card before finalising the data.
- Delay in entries: ROs should ensure to make the entries on time as per the directions

Expenditure monitoring

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Expenditure monitoring

It is part of ENCORE for monitoring of day to day election expenditure incurred by the candidates

The election expenditure monitoring mechanism has been put in place in each constituency.



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- Maintenance of the day to day account of election expenditure by the candidate is mandatory.
- The account of election expenditure is required to be submitted within 30 days from the date of the declaration of the result
- DEO Scrutiny Report need to be entered and on the basis of that the system generates reports for the candidates that has not lodged the accounts or not lodged in time or manner.

Thanks!

Any questions?

- ▶ support@ecitech.in

